Research Skills MOOC Problem Solver for Students

I forgot my password.

- Go to the beginning MOOC/Coursesites link, choose SIGN IN and FORGOT PASSWORD.
- Choose the EMAIL ADDRESS OPTION.
- Check the email and follow directions to reset password.
- If this doesn’t work, contact Suzanne Levasseur and/or Ellen Pratt (email addresses below).

I registered, but I don’t see the Research Skills MOOC.

- The MOOC uses the Blackboard platform, but it is completely separate from the Blackboard for your courses. To access the MOOC, go to the Library home page, choose Research Skills MOOC under START YOUR RESEARCH and use the link on that page.

How do I email my achievement to my professor?

- In the MOOC, choose COURSE TOOLS from the menu on the left.
- Choose ACHIEVEMENTS. The achievements you have earned will appear brightly colored. On the right of these achievements are three small icons. Choose the third one, the print icon.
- Now, with the achievement certificate large on your screen, press the keys CTRL and Print Screen at the same time. This will take a “screenshot” of everything on your computer screen.
- Create an email to your instructor. In the body of the email press the keys CTRL and V at the same time, which will paste the achievement into the email.

I did the MOOC, but I can’t print the achievement.

- Choose the MY GRADES link under COURSE TOOLS.
  - Compare the list of modules for your course with your grades to be sure you have completed everything. To earn the achievement, you need:
    - FYE 101 – 120 of a possible 150 points
    - ENG 101 – 384 of a possible 480 points
    - CIS 127 – 120 of a possible 150 points
    - Capstone Refresher – 168 of a possible 210 points
- For ENG 101, if you have enough points, make sure you have completed the PRE-TEST and the REFLECTION. They not have point value, but it are required for that achievement.
- Have you used both quiz attempts for each module?
  - If you are not sure, choose MY GRADES in the left menu to see a list of all the grades for the Research Skills MOOC. Click on the GRADED tab for a list of quizzes you have taken. Click on the quiz title and then VIEW ATTEMPTS.
  - If you have, print your grades and contact your instructor. To print grades, choose COURSE TOOLS and then MY GRADES, Ctrl-P to print what is on screen.

What if I have another kind of problem?

- If your problem is not addressed here, please contact Suzanne Levasseur (slevasseur1@mwcc.mass.edu) and/or Ellen Pratt (epratt@mwcc.mass.edu).